

**SPECTRUM BUSINESS™**  
**VOICE SERVICES PRICE GUIDE**  
**(EFFECTIVE 6-11-17)**

This Price Guide contains prices and descriptions for the Spectrum Business Voice Services (“Service”) and are incorporated into the terms and conditions at [www.charter.com](http://www.charter.com), under “Terms of Service/Policies.” This document applies to Charter Communications areas. Voice Services and/or certain features may not be available in all areas. See [www.charter.com](http://www.charter.com) for availability of Service in your area. Multi-product discounts require continuous subscription to all specified Spectrum products. Pricing shown may include applicable federal, state or local regulatory fees, taxes or surcharges. Prices shown are effective on the date specified and are subject to change. Other restrictions may apply.

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**Spectrum Business Voice Unlimited Service:** Includes voice line service with unlimited Spectrum Basic Local service (E911 emergency service, one free directory listing per telephone number,<sup>1</sup> free standard intercept service for thirty (30) days, unlimited local calling within the local area of the end user, access to: Operator Services, Directory Assistance, service and repair, line intercept services and services for the physically impaired) and Spectrum unlimited long distance calling (interstate calls to 50 United States, Canada, Guam, Puerto Rico and US Virgin Islands and intrastate toll calls). Calls are measured in increments of six (6) seconds. Usage that results in a fraction of a cent will be rounded to the nearest cent. Spectrum Calling Features: 3-Way Call Transfer, Anonymous Call Rejection, Auto Attendant, Automatic Callback, Block 3rd Party Calls, Block Collect Calls, Block International Calls, Call Forwarding Always, Call Forwarding Busy, Call Forwarding No Answer, Call Forwarding Selective, Call Forwarding Unavailable, Call Forwarding-Remote Access via Portal, Call Hold, Call Logs, Call Park and Retrieve, Call Pickup, Call Return, Call Transfer, Call Waiting (block per call), Call Waiting Caller ID, Call Waiting Cancel, Caller ID Inbound, Caller ID Blocking Per Call, Caller ID Unblocking Per Call, Directed Call Pickup, Do Not Disturb, Extension Dialing, Fax Mailbox, Fax to Email, Hunt Groups, Intercept Message, Music On Hold, PIN Resets/Changes, PIN Skip, Priority Call, Selective Call Acceptance, Selective Call Rejection, Sequential Ring, Simultaneous Ring, Speed Dial, Three Way Calling,<sup>2</sup> Battery Backup and Voicemail.<sup>3</sup>

<b>Spectrum Business Voice Unlimited Service:</b>	<b>Monthly Service Fee (MSF)</b>
Unlimited Local and Long Distance (ULD) Package	\$ 49.99
Promotional Pricing	\$ 29.99 (Months 1-12)
	\$ 39.99 (Months 13+)
National Accounts Term Pricing (1-7 Year Term)	\$ 39.99

<b>Spectrum Business Voice Unlimited Additional Services:</b> <i>Per Line/Number or as indicated</i>	<b>MSF</b> <i>(unless otherwise indicated)</i>
Directory Listing – additional (after first at no charge)	\$ 5.00
Auto Attendant – additional applied per account (after first at no charge)	\$ 15.00
Directory Assistance (ULD package includes 1000 uses)	\$ 1.79 per use (over 1000)
Directory Assistance for Physically Impaired Customers	No Charge
Late Payment Charge	\$ up to 1.5%
Non-Sufficient Fund Charge (for returned or declined payment)	\$ 25.00 per occurrence
Operator Services <sup>4</sup>	See Note 4
Remote Number Forwarding <sup>5</sup>	\$ 15.00
Remote Number Forwarding Directory Listing – additional (after first at no charge)	\$ 5.00
Seasonal Suspension	\$ 10.00

**Spectrum Business Toll Free Service:** Inbound calling service which provides a Toll-Free/8XX number enabling the Customer to receive incoming calls to the Toll-Free number. Call charges are billed to the Toll-Free number Customer. Service includes one free directory listing. Customers must subscribe to Company's local service. Toll Free numbers may be listed in the national Toll Free Directory Assistance database. Calls are measured in six (6) second increments. Usage resulting in a fraction of a cent will be rounded to the nearest cent.

<b>Spectrum Business Toll Free Services</b>	<b>MSF</b> <i>(unless otherwise indicated)</i>
Toll Free Number Service	\$ 2.00 per number per month; \$ 0.04 per toll free minute
Toll Free Directory National Listing – additional (after first at no charge)	\$ 20.00
Remote Call Forwarding	\$ 15.00
Auto Attendant – each additional per account (after first at no charge)	\$ 15.00

<sup>1</sup> Published Directory Listings are not available in all Charter areas.

<sup>2</sup> Three-Way Calling is intended to be used for no more than two simultaneous calls.

<sup>3</sup> Some features may not be available in all service areas.

<sup>4</sup> Operator Services are provided by the Company via agreement with the Operator Services Company, LLC. Customer can obtain the rates from the Operator Services Company, LLC or their publically filed tariffs.

<sup>5</sup> Remote Number Forwarding numbers cannot be forwarded to Coin, 900, 976, 700, 911, 411, 611, 511, 211, or other RNF numbers.

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<b>Spectrum Business Voice Unlimited Service and Maintenance Charges: <i>One-time charges for the connection, change or termination of business local service:</i></b>	<b>Service Fee</b>
Voice Service Installation (Charge is per location installed not by number of services)	\$ 99.00
Wallfish	\$ 50.00
Add or Reconfigure Jack	\$ 30.00
Change of Service, Non-Pay Reconnection, Customer Initiated Reconnection (same location) - Truck Roll	\$ 99.00
Change of Service; any Reconnection, or Service Dispatch – No Truck Roll	No Charge
Service Call (Maintenance or Labor for the repair of Customer caused incidents)	\$ 149.00
Remote Number Forwarding Installation	\$ 25.00
Toll Free Directory Listing installation – additional (after first at no charge)	\$ 20.00
Voice Number Change	\$ 20.00
Voice Number Listing Change	\$ 10.00
Voice Number Extended Message	\$ 2.00

**Services and Rates No Longer Offered to New Customers:** Customers subscribing to these Services can retain the following rates until: 1) the Service is discontinued and/or moved at the Customer's request; 2) non-pay disconnection, or 3) the Company notifies Customer that these Services or rates have been discontinued.

<b>Spectrum Business Phone Plus (SBPP) Service:<sup>6</sup></b>	<b>Bundle MSF</b>	<b>Voice Only MSF</b>
<i>First Line with:</i>		
Complete Package (Unlimited Long Distance included)	\$ 52.95	\$ 62.73
Complete Package (Long Distance Per Minute Plan Extra)	\$ 34.98	\$ 42.76
Advanced Package (Unlimited Long Distance included)	\$ 46.95	\$ 56.06
Advanced Package (Long Distance Per Minute Plan Extra)	\$ 28.98	\$ 36.09
Basic (Unlimited Long Distance included)	\$ 23.98	\$ 30.53
Basic (Long Distance Per Minute Plan Extra)	\$ 23.98	\$ 30.53
<i>Second Line with:</i>		
Complete Package (Unlimited Long Distance included)	\$ 39.99	\$ 49.99
Complete Package (Long Distance Per Minute Plan Extra)	\$ 39.99	\$ 49.99
Advanced Package (Unlimited Long Distance included)	\$ 39.99	\$ 49.99
Advanced Package (Long Distance Per Minute Plan Extra)	\$ 39.99	\$ 49.99
Basic Package (Unlimited Long Distance included)	\$ 29.99	\$ 39.99
Basic Package (Long Distance Per Minute Plan Extra)	\$ 29.99	\$ 39.99
<i>Third Line or Greater:</i>		
Line Only	\$ 29.99	\$ 39.99

<b>SBPP Service</b> through National Accounts Channel: per line/per month	<b>12 Months</b>	<b>24+ Months</b>
0 – 99 Lines	\$ 19.99	\$ 18.99
100-499 Lines	\$ 17.99	\$ 17.09
500-999 Lines	\$ 15.99	\$ 15.19
1000 or More Lines	\$ 13.99	\$ 13.29

<b>Spectrum Business Bundle Business Line Service</b> through National Accounts Channel: per line/per month	<b>12 Months</b>	<b>24+ Months</b>
0-99 Lines	\$ 17.99	\$ 17.09
100-499 Lines	\$ 16.19	\$ 15.38

<sup>6</sup> Current customers receiving individual case basis (ICB) pricing for existing services will continue to do so. ICB pricing is not available for new orders.

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500-999 Lines	\$ 14.39	\$ 13.67
1000 or More Lines	\$ 12.59	\$ 11.96

<b>Business Line Service Package:</b> Per Line	<b>MSF</b>
Applicable to Spectrum Business voice service in Colorado, Montana and Wyoming with unlimited local calling Basic service, the Complete Feature Package and the Unlimited Long Distance package.	\$34.95

**Calling Feature Packages:** The following packages are no longer available for new orders.

**Solution Plus Package:** An optional feature package including Anonymous Call Rejection, Caller ID, Call Forwarding-Selective, Call Forwarding-Variable, Call Return, Call Screening, Call Transfer, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting.

<b>Solution Plus Package</b>	<b>Monthly</b>	<b>12 Months</b>	<b>24 Months</b>	<b>36+ Months</b>
Per Line	\$ 15.99	\$ 13.99	\$ 12.99	\$ 11.99

**Select Package:** Includes Hunt Group and Caller ID. No feature substitution.

Per Line monthly service fee	\$ 5.00
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**Basic Package:** Includes External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer and Do Not Disturb. Rates are per line and vary based on factors, such as service area, Subscriber purchase date and the length of the initial service term.

	<b>Monthly</b>	<b>12 Months</b>	<b>24 Months</b>	<b>36+ Months</b>
Bundled	\$ 4.99			
Phone Only	\$ 5.54	\$ 5.54		
	\$ 5.99	\$ 5.99	\$ 5.99	\$ 5.99
	\$ 6.99			

*Basic Package per line/per month through National Accounts Channel based on number of lines purchased.*

No. of Lines	<b>12+ Months</b>
0-99 Lines	\$ 5.99
100-499 Lines	\$ 4.79
500-999 Lines	\$ 4.19
1000 or More Lines	\$ 3.59

**Advanced Package:** Includes External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number Redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting – All Calls. Rates are per line and vary based on factors, including service area, when Customer purchased the Service and the length of the initial service term.

	<b>Monthly</b>	<b>12 Months</b>	<b>24 Months</b>	<b>36+ Months</b>
Bundled	\$ 9.99			
Phone Only	\$ 11.10	\$ 11.10		
	\$ 15.99	\$ 13.99	\$ 12.99	\$ 11.99

*Advanced Package per line/per month through National Accounts Channel based on number of lines purchased.*

No. of Lines	<b>12 Months</b>	<b>24+ Months</b>
0-99 Lines	\$ 13.99	\$ 12.99
100-499 Lines	\$ 11.19	\$ 10.39
500-999 Lines	\$ 9.79	\$ 9.09

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1000 or More Lines	\$ 8.39	\$ 7.79
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**Complete Package:** An optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number Redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting – All Calls, CommPilot Call Manager, Outlook Integration, Priority Alert/Ringing, Simultaneous Ring Personal, Directed Call Pickup, Remote Office, Sequential Ring, Diversion Inhibitor, Distinctive Alert/Ring, Call Notify and Voice Mail. Rates are per line and vary based on factors, including service area, when Customer purchased the Service and the length of the initial service term.

	Monthly	12 Months	24 Months	36+ Months
Bundled	\$ 15.99			
	\$ 17.77			
Phone Only	\$ 25.99	\$ 17.77		
	\$ 26.99	\$ 24.99	\$ 23.99	\$ 22.99

*Complete Package per line/per month through National Accounts Channel based on number of lines purchased.*

	12 Months	24+ Months
0-99 Lines	\$ 24.99	\$ 23.99
100-499 Lines	\$ 19.99	\$ 19.19
500-999 Lines	\$ 17.49	\$ 16.79
1000 or More Lines	\$ 14.99	\$ 14.39

**Spectrum Business Bundle Feature Packages:** *per line/per month through National Accounts Channel based on number of lines purchased.*

Basic – No. of Lines	12 Months	24+ Months
0-99 Lines	\$ 4.79	\$ 4.79
100-499 Lines	\$ 3.83	\$ 3.83
500-999 Lines	\$ 3.35	\$ 3.35
1000+ Lines	\$ 2.87	\$ 2.87
Advanced – No. of Lines		
0-99 Lines	\$ 11.19	\$ 10.39
100-499 Lines	\$ 8.95	\$ 8.31
500-999 Lines	\$ 7.83	\$ 7.27
1000+ Lines	\$ 6.71	\$ 6.23
Complete – No. of Lines		
0-99 Lines	\$ 19.99	\$ 19.19
100-499 Lines	\$ 15.99	\$ 15.35
500-999 Lines	\$ 13.99	\$ 13.43
1000+ Lines	\$ 11.99	\$ 11.51

**Calling Features a la Carte:**

Feature	MSF <i>(unless otherwise indicated)</i>
Anonymous Call Rejection	\$ 2.00
Caller ID	\$ 6.00
Call Waiting/Cancel/Call Waiting	\$ 6.00
Call Waiting with Caller ID	No Charge
Call Forward	\$ 4.00
Call Forward Busy Line	\$ 3.00
Call Forward No Answer	\$ 4.00
Call Forward Busy/No Answer	\$ 4.00
Call Forward Variable	\$ 4.00

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Call Forward Variable Remote Access	\$ 2.00
Call Return	\$ 4.00; \$0.90 per use, maximum \$ 9.00 per month
Block Call Return	No Charge
Caller ID Blocking	No Charge
Per Call Unblocking	No Charge
Call Screening	\$ 5.00
Call Trace	\$ 20.00 per use
Block Call Trace	No Charge
Call Transfer	\$ 4.00
Custom Ring	\$ 4.00
Distinctive Ring	\$ 4.00
Make Set Busy	\$ 0.50
Hot Line	\$ 0.50
Hunt Group	\$ 1.50 per line
Repeat Dialing	\$ 4.00; \$0.90 per use, maximum \$ 9.00 per month
Block Repeat Dialing	No Charge
Selective Call Acceptance	\$ 4.00
Speed Dial 8	\$ 2.00
Speed Dial 30	\$ 3.00
Three Way Calling	\$ 4.00
Toll Restriction	No Charge
Block International	No Charge
Block Collect	No Charge
Block 3 <sup>rd</sup> Party Calls	No Charge
Block 3 <sup>rd</sup> Party and Block Collect Calls	No Charge
Multiple Paths (up to 5 simultaneous call per occurrence per number)	\$ 25.00 per number
Additional Paths (five additional simultaneous calls)	\$ 25.00 per number
Alternate Numbers with Primary Line Service	\$ 5.00

**Long Distance Services:** Available with local service. The following Long Distance Plans can be combined with the Spectrum Business Basic Local Service line on an account basis. The amount of long distance calling per plan is based on the total number of lines, per account, per location and not on a per line basis. Long Distance Service/Plans include Interstate calls to all 50 U.S. states, Canada and Puerto Rico. Intrastate calls include IntraLATA/local toll and InterLATA calls. Long Distance minutes to Alaska, Hawaii, Canada, Puerto Rico, intrastate long distance or calls to local providers charging more than the four then-current largest ILECs within the U.S., or Toll Free (800/888/877/866) minutes shall not exceed 10% of Customer's total Long Distance traffic with Spectrum in a one-month billing cycle. If Customer's Long Distance usage exceeds the 10% limitation in any one-month billing cycle, Spectrum shall have the right to suspend the affected Service(s) upon twenty-four (24) hours' notice (via telephone and/or email). Customer shall have seven (7) days to notify Spectrum that Customer has modified its long distance traffic to comply. If Customer violates this provision more than two (2) times within twelve (12) months Spectrum will have the right to terminate the respective Service Order and/or the Agreement. Calls are measured in six (6) second increments. Usage that results in a fraction of a cent will be rounded to the nearest cent. Per minute plans include the following:

<b>Spectrum Business® Long Distance Plans:</b>	<b>MSF</b>	<b>Additional Minute Fee</b>
Basic Long Distance Plan	No Monthly Fee	\$ 0.070 per minute
Long Distance 100 Minutes Plan	\$ 5.98	\$ 0.060
Long Distance 300 Minutes Plan	\$ 14.99	\$ 0.050
Long Distance 600 Minutes Plan	\$ 26.98	\$ 0.045
Long Distance 1,000 Minutes Plan	\$ 39.99	\$ 0.040
Long Distance 2,500 Minutes Plan	\$ 98.00	\$ 0.035
Long Distance 5,000 Minutes Plan	\$ 180.00	\$ 0.030
Long Distance 10,000 Minutes Plan	\$ 320.00	\$ 0.027
Long Distance 20,000 Minutes Plan	\$ 500.00	\$ 0.021
Long Distance 40,000 Minutes Plan	\$ 900.00	\$ 0.018

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Long Distance 75,000 Minutes Plan	\$ 1,687.00	\$ 0.018
Long Distance 100,000 Minutes Plan	\$ 2,125.00	\$ 0.017

*National Accounts Channel Long Distance Plans per month based on number of lines purchased.*

<b>Number of Lines for 12 Months or Longer</b>	<b>0-99</b>	<b>100-499</b>	<b>500-999</b>	<b>1000+</b>
Long Distance 100 Minutes Plan	\$ 5.98	\$ 5.38	\$ 4.78	\$ 4.19
Long Distance 300 Minutes Plan	\$ 14.99	\$ 13.49	\$ 11.99	\$ 10.49
Long Distance 600 Minutes Plan	\$ 26.98	\$ 24.28	\$ 21.58	\$ 18.89
Long Distance 1,000 Minutes Plan	\$ 39.99	\$ 35.99	\$ 31.99	\$ 27.99
Long Distance 2,500 Minutes Plan	\$ 98.00	\$ 88.20	\$ 78.40	\$ 68.60
Long Distance 5,000 Minutes Plan	\$ 180.00	\$ 162.00	\$ 144.00	\$ 126.00
Long Distance 10,000 Minutes Plan	\$ 320.00	\$ 288.00	\$ 256.00	\$ 224.00
Long Distance 20,000 Minutes Plan	\$ 500.00	\$ 450.00	\$ 400.00	\$ 350.00
Long Distance 40,000 Minutes Plan	\$ 900.00	\$ 810.00	\$ 720.00	\$ 630.00

**Spectrum Business® Unlimited Long Distance Plan:** Includes unlimited minutes for interstate and intrastate calls. Available to Business Customers using Spectrum basic business lines on a single account at a single location. Customer must select Spectrum as their long distance carrier and subscribe to Spectrum Business® Unlimited Long Distance on each line of the account. This service may not be combined with any other Long Distance Minute Plan on the same account. Early termination fees may apply to package discount offerings. Spectrum Business® Unlimited Long Distance applies to calls within the US (including Alaska and Hawaii), Puerto Rico and Canada. International calling is not included with this plan. Taxes, fees and other charges will apply. Prices do not include local line or feature charges. Callers must dial 1 + telephone number for a domestic call to be included without an additional charge. The Spectrum Business® Unlimited Long Distance service does not include calls to directory assistance, calling card, or operator services. Auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance, internet or intranet access, call center and certain switching applications are not included. Not available for new orders.

	<b>Bundle MSF</b>	<b>Voice Only MSF</b>
Per line, monthly	\$ 17.97	\$ 19.97

*Unlimited Long Distance Plan per month through National Accounts Channel based on number of lines purchased.*

<b>No. of Lines</b>	<b>12+ Months</b>
0-99	\$ 19.97
100-499	\$ 17.97
500-599	\$ 15.98
1000+	\$ 13.98

<b>Toll Free/800 Routing:</b> Available Enhanced Toll Free/800 Routing capabilities.	<b>MSF</b>
Point of Origin Routing rate per Toll Free/800 number per month	\$ 5.00
Installation or change charge for Point of Origin Routing per number	\$ 25.00

<b>Time of Day, Day of Week, Day of Year, Holiday and Percent Allocation Routing - Charge per Toll Free/800 number per month</b>	<b>MSF</b>
Installation or Change Charge for Time of Day, Day of Week, Day of Year	\$ 15.00
Holiday and Percent Allocation Routing per number	\$ 50.00

**Business Bundles:** Discounts are based on Customer maintaining the bundle throughout the specified period. Feature or product substitutions are prohibited. Not available for new orders. Services and monthly/per minute fees are shown below.

**Spectrum Business Bundle® voice service and one non-voice service:**

	<b>Monthly</b>	<b>12 Months</b>	<b>24 Months</b>	<b>36+ Months</b>
Business Line	\$ 18.99			
Business Line	\$ 26.99	\$ 17.99	\$ 17.09	\$ 16.19
Solution Package	\$ 14.39	\$ 12.59	\$ 11.69	\$ 10.79
Solution Plus Package	\$ 14.39	\$ 12.59	\$ 11.69	\$ 10.79



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	Monthly	12 Months	24 Months	36+ Months
Select Package	\$ 4.50	\$ 4.50	\$ 4.50	\$ 4.50
Basic Package	\$ 4.99			
Basic Package	\$ 6.29	\$ 4.99		
Basic Package	\$ 5.39	\$ 5.39	\$ 5.39	\$ 5.39
Advanced Package	\$ 11.10			
Advanced Package	\$ 14.39	\$ 9.99		
Advanced Package	\$ 14.39	\$ 12.59	\$ 11.69	\$ 10.79
Complete Package	\$ 15.99			
Complete Package	\$ 23.39	\$ 15.99		
Complete Package	\$ 24.29	\$ 22.49	\$ 21.59	\$ 20.69

Long Distance Plans	MSF	Additional Minute Fee
Long Distance 100 Minutes Plan	\$ 5.38	\$ 0.060
Long Distance 300 Minutes Plan	\$ 13.49	\$ 0.050
Long Distance 600 Minutes Plan	\$ 24.28	\$ 0.045
Long Distance 1,000 Minutes Plan	\$ 33.99	\$ 0.040
Long Distance 2,500 Minutes Plan	\$ 88.20	\$ 0.035
Long Distance 5,000 Minutes Plan	\$ 162.00	\$ 0.030
Long Distance 10,000 Minutes Plan	\$ 288.00	\$ 0.027
Long Distance 20,000 Minutes Plan	\$ 450.00	\$ 0.021
Long Distance 40,000 Minutes Plan	\$ 810.00	\$ 0.018
Long Distance 75,000 Minutes Plan	\$ 1,518.75	\$ 0.018
Long Distance 100,000 Minutes Plan	\$ 1,912.50	\$ 0.017
Unlimited Long Distance Plan	\$ 17.97	N/A

**Spectrum Business Bundle® - voice service and two non-voice services:**

	Monthly	12 Month	24 Month	36+ Month
Business Line	\$ 23.99	\$ 15.99	\$ 15.19	\$ 14.39
Solution Package	\$ 12.79	\$ 11.19	\$ 10.39	\$ 9.59
Solution Plus Package	\$ 12.79	\$ 11.19	\$ 10.39	\$ 9.59
Select Package	\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
Basic Package	\$ 4.79	\$ 4.79	\$ 4.79	\$ 4.79
Advanced Package	\$ 12.79	\$ 11.19	\$ 10.39	\$ 9.59
Complete Package	\$ 21.59	\$ 19.99	\$ 19.19	\$ 18.39

Long Distance Plans	MSF	Additional Minute Fee
Long Distance 100 Minutes Plan	\$ 4.78	\$ 0.060
Long Distance 300 Minutes Plan	\$ 11.99	\$ 0.050
Long Distance 600 Minutes Plan	\$ 21.58	\$ 0.045
Long Distance 1,000 Minutes Plan	\$ 31.99	\$ 0.040
Long Distance 2,500 Minutes Plan	\$ 78.40	\$ 0.035
Long Distance 5,000 Minutes Plan	\$ 144.00	\$ 0.030
Long Distance 10,000 Minutes Plan	\$ 256.00	\$ 0.027
Long Distance 20,000 Minutes Plan	\$ 400.00	\$ 0.021
Long Distance 40,000 Minutes Plan	\$ 720.00	\$ 0.018
Unlimited Long Distance Plan	\$ 15.98	N/A

**Line Access Service:** Use of a line by an end user who obtains local exchange service from the Company. The Line Access charge may be billed on a monthly basis for each line at the service location. Not available for new orders.

	MSF
Primary or Additional Line, per line	\$ 6.50